

Learning Collaborative Quality Assurance Tool

State: _____ Date: _____

Contact Person

Name: _____ E-mail: _____

On the following pages, please find questions related to the dementia capability of your state's long-term services and supports system. The questions are designed to provide the state with a baseline self-assessment of dementia capability. The information resulting from this assessment will provide states with data that will assist them in measuring, over time, their progress in improving dementia capability.

The questions are separated into three areas: (1) identification of people with possible cognitive impairment or dementia and their primary caregiver, (2) staff training about cognitive impairment, dementia and dementia care, and (3) provision of specialized services for people with a cognitive impairment, or dementia and their caregivers. When responding to the questions, please answer with regard to both Aging Disability Resource Center and Area Agency on Aging staff. This includes options counselors and information and assistance staff based in the ADRCs or AAAs in your state.

Please respond to the questions below.

Component #1: Identification of people with possible cognitive impairment or dementia and their primary caregiver, if any.

	Aging and Disability Resource Center (ADRC) staff	Area Agency on Aging (AAA) staff	Explanatory Notes
1. Do staff in any ADRCs or AAAs have a standard protocol to identify persons with possible dementia or cognitive impairment?	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, is it: <input type="checkbox"/> All ADRCs <input type="checkbox"/> Some ADRCs	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, is it: <input type="checkbox"/> All AAAs <input type="checkbox"/> Some AAAs	
2. If yes in #1, what tools or methods are used to identify persons as having possible dementia or cognitive impairment?			
3. If a person has possible cognitive impairment, is there a standard protocol in any ADRCs or AAAs for supplying that information to service providers, case managers, and eligibility determination staff.	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, is it: <input type="checkbox"/> All ADRCs <input type="checkbox"/> Some ADRCs	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, is it: <input type="checkbox"/> All AAAs <input type="checkbox"/> Some AAAs	
4. If yes in #3, please describe the protocol.			
5. If a person is identified with possible dementia or cognitive impairment, is there a standard protocol in any ADRCs or AAAs for referral to a physician or clinic for a diagnostic evaluation?	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, is it: <input type="checkbox"/> All ADRCs <input type="checkbox"/> Some ADRCs	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, is it: <input type="checkbox"/> All AAAs <input type="checkbox"/> Some AAAs	
6. If yes in #5, please describe the protocol.			
7. Do staff in any ADRCs or AAAs have a standard way to identify the person's primary caregiver or representative, if any?	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, is it: <input type="checkbox"/> All ADRCs <input type="checkbox"/> Some ADRCs	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, is it: <input type="checkbox"/> All AAAs <input type="checkbox"/> Some AAAs	
8. Do staff in any ADRCs or AAAs have a standard protocol to determine if the person lives alone?	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, is it: <input type="checkbox"/> All ADRCs <input type="checkbox"/> Some ADRCs	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, is it: <input type="checkbox"/> All AAAs <input type="checkbox"/> Some AAAs	
9. Is there a standard protocol in any ADRCs or AAAs to be followed if a person is identified as living alone?	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, is it: <input type="checkbox"/> All ADRCs <input type="checkbox"/> Some ADRCs	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, is it: <input type="checkbox"/> All AAAs <input type="checkbox"/> Some AAAs	
10. If yes in #9, please describe the protocol.			

Component #2: Staff training about cognitive impairment, dementia and dementia care

	ADRC staff	AAA staff	Explanatory Notes
1. Do staff in any ADRCs or AAAs receive formal training on dementia and cognitive impairment?	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, is it: <input type="checkbox"/> All ADRCs <input type="checkbox"/> Some ADRCs	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, is it: <input type="checkbox"/> All AAAs <input type="checkbox"/> Some AAAs	
2. If yes in #1, please list the topics included in the training on dementia and cognitive impairment and the amount of time spent for each topic.			
3. If yes in #1, do staff in any ADRCs or AAAs receive a certification at the conclusion of the formal training on dementia and cognitive impairment?	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, is it: <input type="checkbox"/> All ADRCs <input type="checkbox"/> Some ADRCs	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, is it: <input type="checkbox"/> All AAAs <input type="checkbox"/> Some AAAs	
4. If yes in #3, is there a standard requirement in any ADRCs or AAAs for recertification?	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, is it: <input type="checkbox"/> All ADRCs <input type="checkbox"/> Some ADRCs	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, is it: <input type="checkbox"/> All AAAs <input type="checkbox"/> Some AAAs	
5. If yes in #4, describe the recertification requirements.			

Component #3: Provision of specialized services for people with a cognitive impairment, or dementia and their caregivers

	ADRC staff	AAA staff	Explanatory Notes
1. Do staff in any ADRCs or AAAs have a list of dementia-specific service providers to which people with dementia or cognitive impairment and their caregivers are referred?	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, is it: <input type="checkbox"/> All ADRCs <input type="checkbox"/> Some ADRCs	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, is it: <input type="checkbox"/> All AAAs <input type="checkbox"/> Some AAAs	
2. If yes in #1, are formal criteria used in any ADRCs or AAAs to select dementia-specific service providers?	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, is it: <input type="checkbox"/> All ADRCs <input type="checkbox"/> Some ADRCs	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, is it: <input type="checkbox"/> All AAAs <input type="checkbox"/> Some AAAs	
3. Is there a standard protocol in any ADRCs or AAAs for staff to provide referrals to dementia-specific service providers for people with dementia and their caregivers?	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, is it: <input type="checkbox"/> All ADRCs <input type="checkbox"/> Some ADRCs	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, is it: <input type="checkbox"/> All AAAs <input type="checkbox"/> Some AAAs	
4. If yes in #3, describe the protocol.			
5. Do staff in any ADRCs or AAAs conduct a separate assessment of caregivers, addressing their unique service needs, and refer to appropriate services?	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, is it: <input type="checkbox"/> All ADRCs <input type="checkbox"/> Some ADRCs	<input type="checkbox"/> Yes <input type="checkbox"/> No If yes, is it: <input type="checkbox"/> All AAAs <input type="checkbox"/> Some AAAs	