

# National Evaluation of the Title III-E National Family Caregiver Support Program

The evaluation of the NFCSP will assist policy makers and program staff by:

- 1) Providing information to support program planning, including an analysis of program operations;
- 2) Developing information about program efficiency and costs; and,
- 3) Assessing program effectiveness, through measuring effects on outcomes like family caregiver well-being.

*This evaluation is sponsored by the Administration for Community Living (ACL) and conducted by The Lewin Group.*



OMB Control No. 0985-0038



*For additional information*

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**LEWIN**GROUP®

# National Process Evaluation of the Title III-E Family Caregiver Support Program (NFCSP)



**ACL**  
Administration for Community Living

State Unit on Aging (SUA) study brochure

# National Evaluation of the Title III-E National Family Caregiver Support Program

## *What is the purpose of the evaluation?*

The evaluation is designed to understand how well the NFCSP is meeting its goals and mission. The information collected will enable ACL to more effectively report its results to the President, to Congress, to the Department of Health and Human Services, and to the public. The information from this evaluation will also aid in program refinement and continuous improvement. Results of the evaluation will be reported publicly.

## *How were participants selected for the study?*

All State Units on Aging (SUAs) and Area Agencies on Aging (AAAs) are being asked to participate in this evaluation. An additional 1000 Local Service Providers (LSPs) will be selected from 200 of the participating AAAs.

## *What kinds of data are being collected?*

**Process Study:** The process study, which includes data collection from SUAs, AAAs, and LSPs, collects information on decision making processes, staffing models, training and education for staff, and integration with other home and community-based services systems.

**Outcomes Study:** The methodology for a caregiver outcomes study is under development.



## *Will my information provided for this study be kept confidential?*

Yes. The Lewin Group will report the results in summary form and the individual responses of SUAs, AAAs, and LSPs will not be reported. The responses of a particular agency or individual will not be identified in the process of reporting on this study.

## *Do I have to participate in this evaluation?*

No. Your participation in this evaluation is voluntary; however, it is [critical](#) that you do participate to ensure the success of the study.

## *What is the timeline for the evaluation?*

Winter to Spring 2015.